

“Using Cross Country to staff our facility during our EMR implementation period was, without question, the right decision. With the use of their Interview Services, our Nurse Managers were able to confidently step away from the interview-to-hire process and concentrate on getting permanent staff trained on the EPIC platform.”

— Linda Dedo
Project Manager
University of Virginia Medical Center

Client

The University of Virginia Medical Center is an integrated network of primary and specialty care facilities that offer services ranging from wellness programs and routine checkups to the most technologically advanced care. The Medical Center includes a hospital with over 500 beds in operation, and is complemented by numerous clinics on the University of Virginia’s campus, throughout Charlottesville and in neighboring counties.

Challenge

Recruit, hire, and on-board more than 85 experienced healthcare professionals. Backfill clinical personnel in key patient service areas for periods ranging from 10 to 20 weeks, while permanent staff participated in design, testing, and training sessions. Accomplish this task without distracting human and department management resources from their day-to-day priorities related to full-time staff.

Solution

The University of Virginia Medical Center appointed Cross Country Staffing (CCS) to deliver a comprehensive outsourced solution to support its EPIC implementation. CCS supplied all supplemental healthcare professionals and assumed all responsibilities associated with staffing for the backfill project, including:

- Recruitment
- Assessment
- Interview
- Human Resource Screening
- Medical Screening
- Orientation and On-Boarding

Outcome

As the only supplemental staffing agency with a dedicated department to address EMR conversions, Cross Country Staffing was a clear vendor choice for the University of Virginia. CCS provided complimentary Interview Services and waived all premium staffing rates, which helped contain the expense of an EMR implementation. Using our IVS service, we were able to place the most qualified healthcare professionals, all of which had prior EMR experience and many with hands-on knowledge of the EPIC technology platform. Through this flexible, timely and successful solution for their staffing needs during the implementation period, the University of Virginia maintained their high level of quality in patient care.

Contact Us

To find out how Cross Country Staffing can assist you with your EMR implementation process, contact us today.

6551 Park of Commerce Blvd.
Boca Raton, FL 33487-8247 USA

Phone: 800-873-9182

Fax: 800-385-3043

info@crosscountrystaffing.com

www.crosscountrystaffing.com